



SOFTWARE NEWS – WARRANTY AND SUPPORT LIMITATION

EMSIS GmbH announces **limited warranty and support for the following software products** effective 1 July 2019:

- **ITEM** (Art# SIT-10xx-00, SIT-20xx-00, SIT-30xx-00, SIT-40xx-00)
- **Scandium** (Art# SSC-10xx-00, SSC-20xx-00, SSC-30xx-00, SSC-40xx-00)

Affected also: all related sub-versions as well as all iTEM and Scandium Solutions.

REASON:

The aforementioned products are compatible up Windows 7 32-bit versions only.

PCs with current chipsets and/or processors (e.g. Intel Skylake) do not support Windows 7 32-bit anymore.

The regular support by Microsoft for Windows 7 ended on 13 January 2015, the extended support will end as of 14 January 2020.

The drivers for the software dongles are available up to Windows 7 only.

SCOPE OF LIMITATION:

The last regular stable version 5.2 build 6076 for iTEM/ Scandium was released in September 2015. Further versions/ builds will not be available: known and unknown bugs will not be fixed, known and unknown shortcomings will not be rectified, any yet unsupported hardware and software will stay unsupported.

iTEM and Scandium products are regularly replaced by RADIUS 2.0 (Art# SRD-04xx-xx). Upgrades of the limited products to RADIUS are available.

Hardware products affected:

All iTEM-based TEM cameras, ADDA II, ADDA 3.

Schedule Summary:

Limited warranty (one year) starts	July 31 st , 2019
Support via e-mail/ telephone	limited

EMSIS GmbH, January 2019

Managing Director
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